RESULTS PRESENTATION

2021



2Q21 Overview

Bernardo Lustosa CEO

The Fraud Problem and Case Study

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Problem The Fraud

Identity Theft



Someone steals personal information and uses in a malicious manner

Fraudulent Behavior



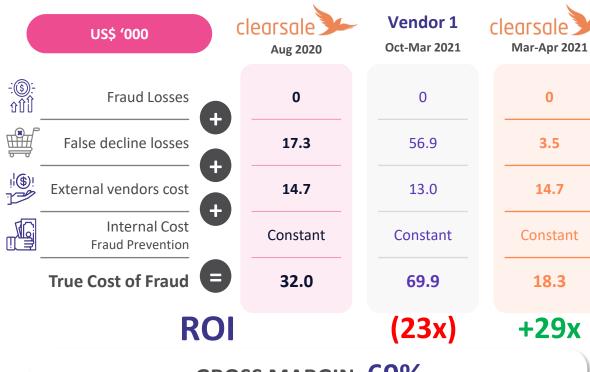
Person is acting with the intent to deceive

Approach Standard

"When in Doubt, Decline"

Minimal Fraud be The Triad to **Pursued Minimum** Maximum **Friction &** Approval / **Analysis Time Conversion**

What really matters: True Cost of Fraud **Luxury Retailer Case**



GROSS MARGIN: 69%

We are obsessed with approving good orders and

We deliver the best financial bottom-line results

Onboarding

■ E-Commerce International ■ Credit

■ E-Commerce Brazil

4 | Results Presentation 2Q21

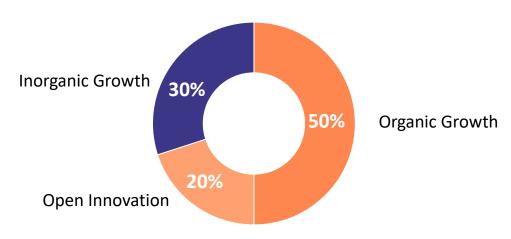
Gross Revenues

ClearSale's IPO

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- Based on CVM 400 Instruction
- Listing on the Novo Mercado, special listing segment of B3 with differentiated corporate governance rules
- Base Offering of R\$1.1 billion
 - Primary Offering: R\$625 million
 - Secondary Offering: R\$509 million
- Price per share of R\$25.00
- Turned **Unicorn** at the opening

Use of proceeds







Recent Achievements

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E-commerce Innovations

- ✓ 2FA WhatsApp in production
- ✓ Developments in SLA express product
- ✓ Biometric tests for store pickup
- ✓ Avaya Dialling System implementation
- ✓ Integration with Thales to prevent SIM swap fraud

Data Trust Evolution

✓ Biometry implementation and components modularization

Credit

✓ Pilot in progress with Credit Burau

Open Innovation

- ✓ Atom rebranding as Business Trust in July
- ✓ Research intensification on new fronts

IT & Analitycs Teams

√ 63% increase YoY (+112 employees)

Commercial Team

√ 35% increase YoY (+30 employees)

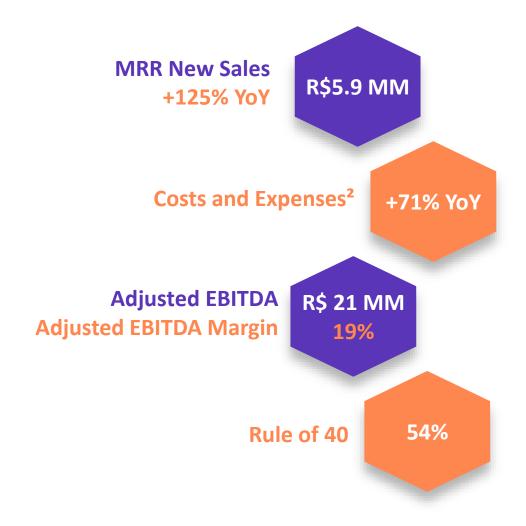
International Expansion

✓ Hiring of two Latam Heads (enterprise and partnerships)

People, Diversity and Culture

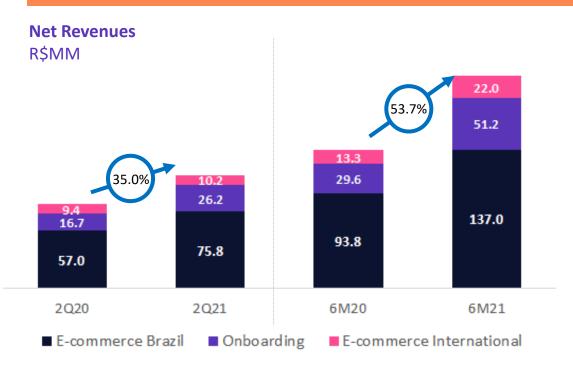
- ✓ Flu vaccination campaign
- ✓ Diversity Groups Launches: Black, Gender, PCD and LGBTQIA+
- ✓ GPTW Women (2nd year in a row)
- ✓ Corporation Climate Survey GPTW (NPS of 85)
- ✓ Employer brand: Campus Party and Furia sponsorship (July)
- ✓ Solidarity Action Donation of basic baskets





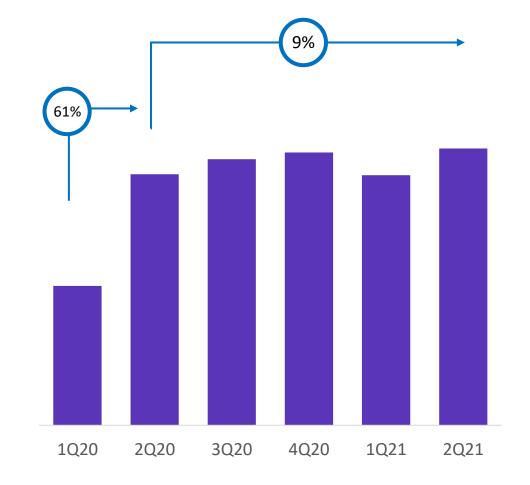
clearsale **Net Revenues**

Net Revenue with 35% annual growth in 2Q21, driven by Onboarding



Annual Growth	2Q21 / 2Q20	6M21 / 6M20
E-commerce Brazil	33.0%	46.1%
Onboarding	56.3%	72.6%
E-commerce Global	8.5%	65.4%

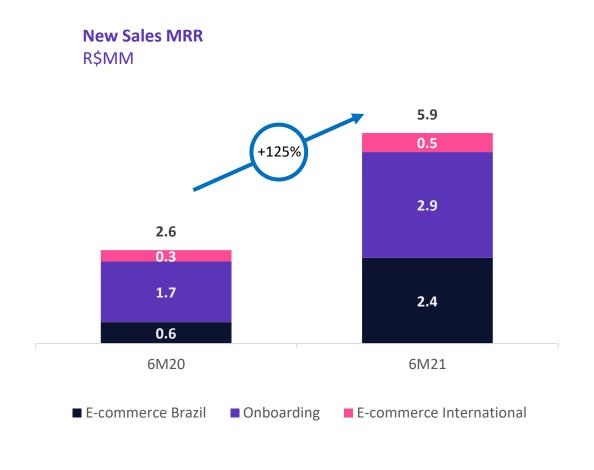
Number of Transactions – E-commerce Brazil and International

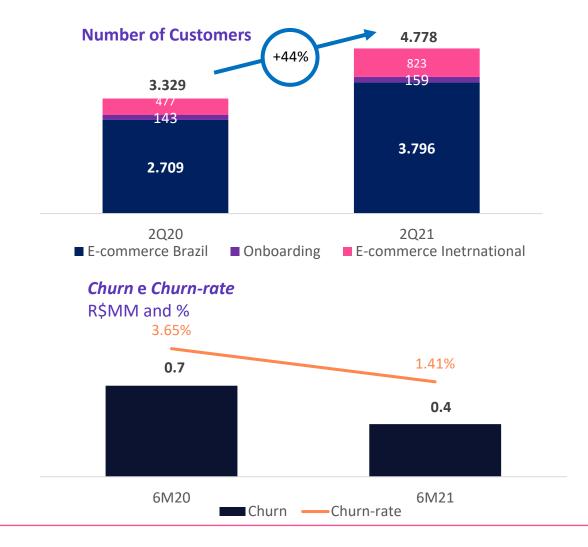


Operating Revenue Indicators



New Sales MRR annual growth of 125%; increase of 1,449 customers and Churn under control



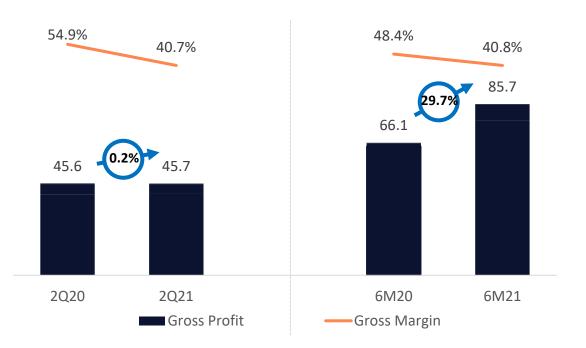


Gross Profit and Gross Margin

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Gross Profit and Gross Margin

R\$MM and %



Gross Profit of R\$46 million in 2Q21, stable YoY, with a 14.2p.p. compression in gross margin explained by:

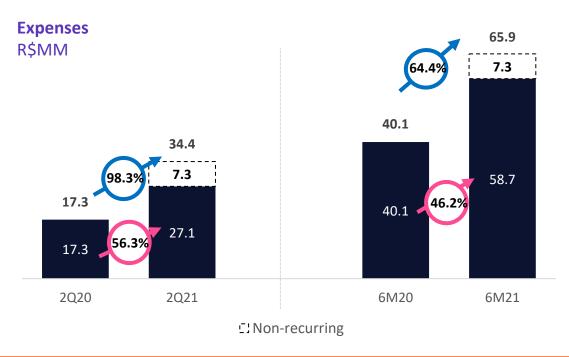
✓ Readjustment of human analysis specialists (R\$8.3 million in 2Q21)

✓ Reinforcement of IT & Analytics team by 66.2% in the year (R\$7.5 million in 2Q21)

✓ Cloud migration process (R\$2.5 million in 2Q21)

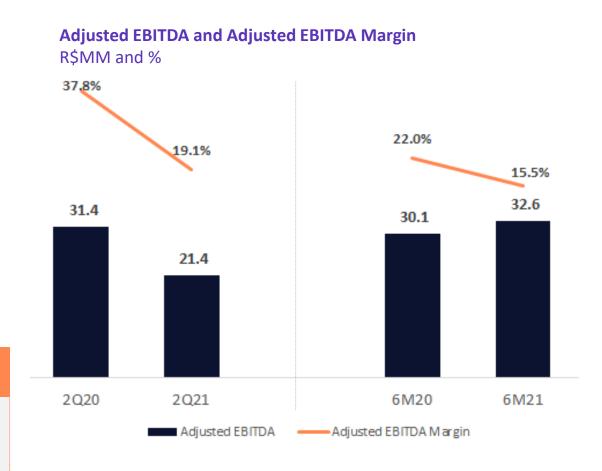
Expenses, Adjusted EBITDA and Adjusted EBITDA Margin

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Desconsidering IPO effects and team reinforcement, we would capture operational leverage

- ✓ IPO non-recurring expense with (R\$7.3 million)
- ✓ Reinforcement of Commercial structure by 35% in the year (R\$2.4 million)
- ✓ Administrative team readjustment HR, Finance, IR and others to support IPO and business growth (R\$3.0 million)



Final Message

Q&A

Thank You

Investor Relations

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